

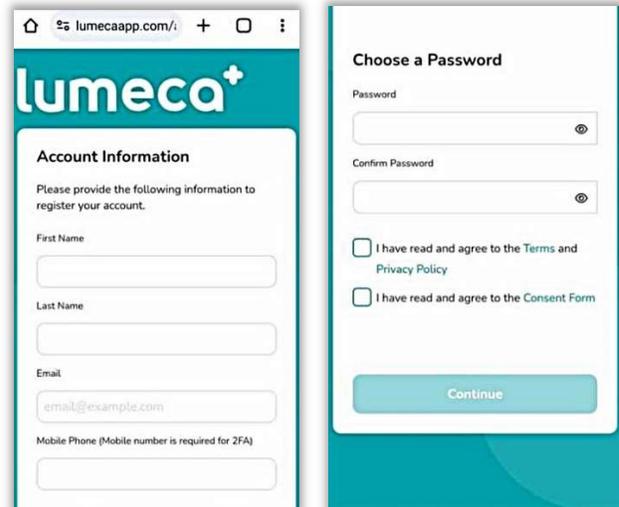
LUMECA HEALTH 'GUEST' PROCESS ON A MOBILE DEVICE

When invited to create a 'Guest' account in Lumeca Health, accept the invitation and create your account:

1. Click 'Accept Invitation' (in the email) or the 'https://...' link (in the text message)



2. Create your account using the web. Enter all information, then click 'Continue'



3. Using your login email address and password, log into your account from either the web at: <https://lumecaapp.com/app/?screen=login>, or download the 'Lumeca Health' app from:



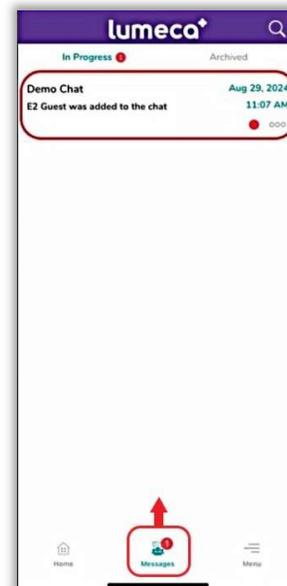
- for Apple iOS devices



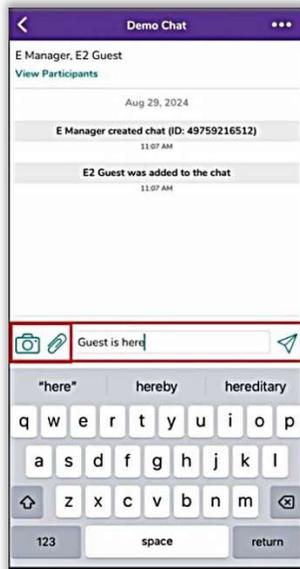
- for Android devices

Set up your notifications, so you know when you are added to a chat message, one is archived or you are removed from a chat message.

4. Click 'Messages' at the bottom of your screen, then find and click on the message you wish to enter



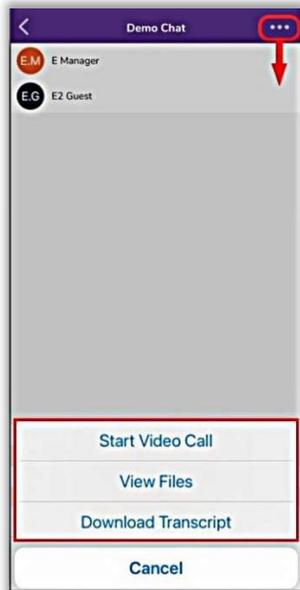
5. Send a chat message or upload a picture, video or document



6. If a video call is started, a pop-up will appear. Enable your microphone and camera, then click 'Accept'



OR, if you are asked to start a video call, click the '3 dots' on the top-right of your screen and choose, 'Start Video Call'.



Enable your microphone and camera, then click 'Start Video Call'



7. To leave the video call, click 'Leave Call' along the bottom of your screen.



8. Click 'Yes, Leave Call'

